



Family Mentor

Job purpose: To provide emotional and practical support to families experiencing emotional distress.

Support will primarily be in Llanelli primary and comprehensive schools, Monday to Friday 9am to 5:30pm

ROP £14 to £16 per hour dependent on qualifications and experience. Hours can range from 6 hours a week to 16 hours, flexible.

Closing Date: 31st July

Interview date: Thursday 7th August

Primary Duties and Responsibilities (other duties may be assigned):

- Offer support as identified by case coordinator.
- Be a positive role model and build relationships with all family members to compliment the work of other practitioners.
- Encourage positive relationships with representatives in other agencies such as TAF, Housing, Health, and the Police to support individuals.
- Attend planning meetings with other agencies as deemed necessary by the case manager.
- Record all visits; attend monthly supervision, meetings, training, and development opportunities as determined appropriately by the manager.
- Coordinate, prepare and maintain required documentation for monitoring and evaluation purposes.
- Assist with the setting up of volunteer self-support groups.
- Adhere to all client confidentiality and always work within ethical boundaries.
- Attend monthly supervision with CYCA employed supervisor.

Essential:

- Family support / trauma informed practice certificate.
- A minimum of 30 hours of supervised practice.
- Experience of working with families with complex needs.
- Basic understanding of clients presenting with distress.
- Car driver.

Desirable:

- Welsh speaker.

All posts are subject to a clear enhanced DBS check. It is a requirement of the post that one referee is your current or past supervisor/Manager.

If you are interested in applying for the position, please contact lianna@cycaonline.org for an application form. All applications need to be returned to tracy@cycaonline.org when completed. To request an informal discussion regarding this role please email Tracy Pike MBE, CEO tracy@cycaonline.org